

Network Utilization

In-network utilization during the first five months of 2024 remains strong at 85.3% (46.1% PPO; 39.2% Premier). As we have shared earlier this year, Marin and surrounding counties continue to be areas of focus for Delta Dental regarding both network retention and recruitment. This analysis confirms that MCCD members continue to have strong access to Delta Dental contracted dentists.

Paid Period: January 1, 2024 - May 31, 2024

Network	Paid Amount	PEPM		Number of Paid Procedures	
Delta Dental PPO	\$95,386	\$51.84	46.1 %	813	44.3%
Delta Dental Premier	\$81,145	\$44.10	39.2 %	717	39.1%
Non-Contracted	\$30,477	\$16.56	14.7 %	304	16.6%
TOTAL	\$207,008	\$112.50	100.0 %	1,834	100.0%

Utilized Providers Adds/Terminations Report

I ran updated Utilized Provider Adds/Terminations reports through May 31, 2024. While we understand a loss of a single provider may create disruption, the updated data continues to provide a very positive story, and hopefully demonstrates our commitment to both retention and recruitment, understanding that network turnover is a part of any healthcare network.

Marin County **2024**

In Marin County during 2024, there is a total of 85 PPO providers and 146 Premier providers.

- MCCD members utilized 64 of these providers January 1, 2024, through May 31, 2024.
- 5 providers termed during this time.
 - 2 were due to attrition (deceased, retired, or having moved to another location).
 - 2 providers were voluntarily terminated.
 - 1 provider was involuntarily terminated (failure to establish licensing or credentialing standards).
- 6 new providers were added from January 1, 2024, through May 31, 2024.
 - 1 new provider was utilized by MCCD members.
- MCCD member impact:
 - Primary enrollees: **3.5%**
 - Dependents: **1%**

Alameda County **2024**

In Alameda County in 2024, there is a total of 1,273 PPO providers and 1,674 Premier providers.

- MCCD members utilized 21 of these providers January 1, 2024, through May 31, 2024.
- 1 provider termed during this time.
 - 1 provider were voluntarily terminated.
- 52 new providers were added from January 1, 2024, through May 31, 2024.
- MCCD member impact:
 - Primary enrollees: **0.3%**
 - Dependents: **0.5%**

Contra Costa County

2024

In Contra Costa County, there is a total of 1,018 PPO providers and 1,301 Premier providers.

- MCCD members utilized 19 of these providers January 1, 2024, through May 31, 2024.
 - 1 provider was voluntarily terminated.
- 50 new providers were added from January 1, 2024, through May 31, 2024.
- MCCD member impact:
 - Primary enrollees: **0%**
 - Dependents: **0.5%**

San Francisco County

2024

In San Francisco County, there is a total of 658 PPO providers and 970 Premier providers.

- MCCD members utilized 13 of these providers January 1, 2024, through May 31, 2024.
- 0 providers termed during this time.
- 39 new providers were added from January 1, 2024, through May 31, 2024.
- MCCD member impact:
 - Primary enrollees: **0%**
 - Dependents: **0%**

Sonoma County

2024

In Sonoma County during 2024, there is a total of 241 PPO providers and 324 Premier providers.

- MCCD members utilized 45 of these providers January 1, 2024, through May 31, 2024.
- 1 provider termed during this time.
 - 1 provider was voluntarily terminated.
- 11 new providers were added from January 1, 2024, through May 31, 2024.
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- MCCD member impact:
 - Primary enrollees: **0%**
 - Dependents: **0.25%**