



For our SISC Members

HEARING AID COVERAGE

Starting October 1, 2018, SISC members (actives and retirees) enrolled in Kaiser Permanente (KP) will now receive hearing benefits in the amount of \$500 Allowance per aid for every 36 months. *

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| <p>Southern California (SCAL) KP Members</p> | <p>Hearing services for SCAL KP members are provided together with Kaiser Permanente Audiology Department. HEARx West, which is a joint venture between Kaiser Permanente and HearUSA. HearUSA works with your health plan to provide a broad range of affordable hearing care products and services in SCAL. HEARX West phone number is 1-800-700-3277, Monday through Friday from 5 a.m. to 5 p.m.</p> |
| <p>Northern California (NCAL) KP Members</p> | <p>Hearing aids for NCAL KP members are provided at 18 Kaiser Permanente Hearing Centers in NCAL. Each center offers professional hearing aid services, products and accessories. Please call KP Member Services at 1-800-464-4000, Monday through Friday from 8:00 a.m. to 5:00 p.m.</p> |

*A **\$500 Allowance** for each ear toward the purchase price of a hearing aid every 36 months when prescribed by a Plan Physician or by a Plan Provider who is an audiologist. KP will cover hearing aids for both ears only if both aids are required to provide significant improvement that is not obtainable with only one hearing aid. KP will not provide the Allowance if KP has provided an Allowance toward (or otherwise covered) a hearing aid within the previous 36 months. Also, the Allowance can only be used at the initial point of sale. If you do not use all of your Allowance at the initial point of sale, you cannot use it later.

HEARx WEST CENTERS

If you can't find a HEARx West location near you, you may be able to use one of the Hearing Care Network locations in your area. For more information, call HEARx West toll free at **1-800-700-3277**, Monday through Friday, 5 a.m. to 5 p.m.

KERN COUNTY

Bakersfield

2530 "F" St., #100
Bakersfield
93301
661-633-2934

LOS ANGELES COUNTY

Bellflower

14359 Clark Ave.
Bellflower
90706
562-804-3119

Claremont

554 E. Baseline Road
Claremont
91711
909-626-4617

Lakewood

4206 Woodruff Ave.
Lakewood
90713
562-303-1436

Lancaster

2054 West Avenue "K"
Lancaster
93535
661-949-1824

Los Feliz

2654 Griffith Park Blvd.
Los Angeles
90039
323-906-1275

Pasadena

3655 E. Foothill Blvd.
Pasadena
91107
626-351-0175

Reseda

19367 Victory Blvd., #14
Reseda
91335
818-343-8116

South Bay

3525 Pacific Coast Hwy., #N
Torrance
90505
310-534-1113

Sun Valley

8341 Laurel Canyon Blvd.
Sun Valley
91352
818-768-6447

Torrance

19800 Hawthorne Blvd., #226
Torrance
90503
310-371-7984

Valencia

25914 N. McBean Pkwy.
Santa Clarita
91355
661-799-9965

West Los Angeles

1268 S. La Cienega Blvd.
Los Angeles
90035
310-854-0473

Whittier

13512 Whittier Blvd.
Whittier
90605
562-693-6106

ORANGE COUNTY

Anaheim

1801 W. Romneya Drive, #605
Anaheim
92801
714-956-2881

Huntington Beach

16490 Beach Blvd.
Westminster
92683
714-843-9797

Lake Forest

24352 Rockfield Blvd.
Lake Forest
92630
949-461-0166

Orange County

18220 Yorba Linda Blvd., #312
Yorba Linda
92886
714-993-5652

Yorba Linda

1041 Yorba Linda Blvd.
Placentia
92870
714-579-0717

RIVERSIDE COUNTY**Moreno Valley**

27120 Eucalyptus Ave.
Suite #F
Moreno Valley
92555
951-488-0479

Palm Desert

72655 Highway 111, Suite B-3
Palm Desert
92260
760-340-9082

Riverside

3832 La Sierra Ave.
Riverside
92505
951-637-3722

Temecula

41880 Kalmia St.
Murrieta
92562
951-698-9807

SAN BERNARDINO COUNTY**Chino**

3920 Grand Ave., Space 9
Suite #3920-E
Chino
91710
909-248-9112

Fontana

16940 Slover Ave., #A
Fontana
92337
909-854-8569

Redlands

415 E. Citrus Ave.
Redlands
92373
909-793-2631

SAN DIEGO COUNTY**Bonita**

2220 Otay Lakes Road, #503
Chula Vista
91915
619-691-1108

Hillcrest

1244 University Ave.
San Diego
92103
619-291-0030

La Mesa

8066-68 La Mesa Blvd.
La Mesa
91941
619-644-9515

Oceanside

3870 Mission Ave.
Oceanside
92058
760-721-1141

Poway

14845 Pomerado Road
Poway
92064
858-435-0190

San Diego

7910 Frost St., #420
San Diego
92123
858-569-6090

Vista

1611 F S. Melrose Drive
Vista
92081
760-597-0050

La Jolla

8915 Towne Centre Drive
Suite 116
San Diego
92122
858-260-5615

VENTURA COUNTY**Camarillo**

5800 Santa Rosa Road, #123
Camarillo
93012
805-482-9821

Ojai

1211 Maricopa Hwy., #109
Ojai
93023
805-646-4520

Thousand Oaks

3825 E. Thousand Oaks Blvd.
#O
Thousand Oaks
91362
805-496-1674

Ventura

3003 Loma Vista Road, #C
Ventura
93003
805-648-1685

KAISER PERMANENTE HEARING CENTERS

CENTRAL VALLEY

Modesto

4601 Dale Road, 2nd Floor
Modesto, CA 95356
209-735-3193
866-735-2922 TTY

Stockton

7373 West Lane
Stockton, CA 95210
209-476-5437
800-735-2922 TTY

DIABLO SERVICE AREA

Walnut Creek

710 South Broadway, Suite 209
Walnut Creek, CA 94596
925-295-4327
925-295-5177 TTY

EAST BAY

Oakland

2923 Webster St., Suite 201
Oakland, CA 94609
510-752-8330

FRESNO

1630 E. Shaw Avenue
Suite 124
Fresno, CA 93710
559-448-5640

GREATER ALAMEDA SERVICE AREA

Union City

3553 Whipple Road, Bldg. B
2nd Floor
Union City, CA 94587
510-675-2001
510-675-2002 TTY

NAPA/SOLANO

Vacaville

1 Quality Drive
Vacaville, CA 95688
707-624-3400

Vallejo

975 Sereno Drive
Vallejo, CA 94589
707-651-1055
800-735-2922 TTY

NORTH VALLEY

Roseville

2120 Professional Drive
Suite 220
Roseville, CA 95661
916-771-6680
916-771-6676 TTY

Sacramento

3180 Arden Way
Sacramento, CA 95825
916-977-3277
916-977-3282 TTY

REDWOOD CITY

1800 Broadway St., Suite 5
Redwood City, CA 94063
650-299-2977
800-735-2922 TTY

SAN FRANCISCO

4141 Geary Blvd., 1st Floor
San Francisco, CA 94118
415-833-8222
415-833-2400 TTY

SAN JOSE

5831 Cottle Road
San Jose, CA 95123
408-363-4801
800-735-2922 TTY

SAN RAFAEL

Novato

100 Rowland Way
Suite 125
Novato, CA 94945
415-209-2444
415-209-2440 TTY

SANTA CLARA

2894 Homestead Road
Santa Clara, CA 95051
408-553-6900
408-261-3144 TTY

SANTA ROSA

3333 Mendocino Ave.
Suite 240
Santa Rosa, CA 95403
707-566-5201
707-566-5259 TTY

SOUTH SACRAMENTO

7300 Wyndham Drive
Sacramento, CA 95823
916-525-6280
916-525-6098 TTY

SOUTH SAN FRANCISCO

Daly City

15 Southgate Ave., Suite 210
Daly City, CA 94015
650-758-5363
650-758-5371 TTY