Tips for registering and accessing my|CalPERS

Not registered yet?

Go to **my.calpers.ca.gov** and follow these steps to register:
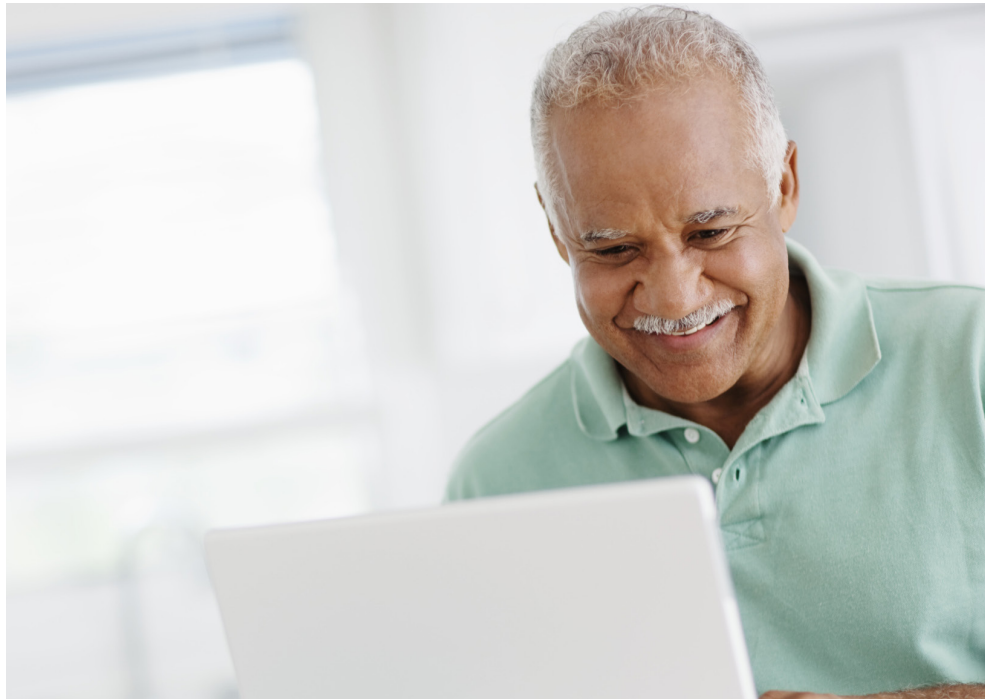
1 On the Pre-Log In page, select **Participant** and **Continue**.

2 Select **Register Now**.

3 Agree to the Security Agreement.

4 Identify yourself.

• Provide your name, last 4 digits of your Social Security number or your CalPERS Identification Number, and Date of Birth.

• Answer a set of questions to validate your identity.

• Create a Username and Password.

• Select your challenge questions and answers. It's important to select questions and answers that you will remember, as you will use this information to reset your password if you forget it.

• Log in to my|CalPERS.

1 Choose the appropriate Log In type below. (Required)

◉ **Participant**
You are a participant if you are a member or non-member, have a power or attorney, retiree, community property payee, survivor, subscriber, dependent, or conservator.

◯ **Business Partner**
You are a Business Partner if you are a representative of a public agency, State of California, school, reciprocal and non-reciprocal retirement system, health carrier, medical vendor group, independent medical examiner, job assessor, direct authorization organization or service provider.

[Continue] ←

2 🔒 **New User?**
Registering is easy. Register Now. ←

3 [I Agree]

4 **Identification Number** (required)
[   ] Enter only the last 4 digits of your Social Security Nu

Date of Birth: (required)
[   ] 📅
mm/dd/yyyy

Can't remember your username or password? See reverse side »

CalPERS

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Can't remember your username or password?

If you are already registered, but can't remember your username and password, follow these steps:

1. Select either **Forgot Your Username?** or **Forgot Your Password?**

2. Identify yourself by providing your name, last 4 digits of your Social Security number or your CalPERS Identification Number, and Date of Birth.

3. Answer your challenge questions. If you are unable to answer your challenge questions after two attempts, you will be given the option to answer questions about your CalPERS account instead of answering your challenge questions. To protect your security, if you exceed the allowed number of attempts to validate your identity, your account will be locked and you will need to contact us at **888 CalPERS** (or **888**-225-7377) to have your account unlocked.

1.
Forgot Your Username?
Forgot Your Password?

Please log out when you are done. For your security, we also recommend that you close all of

2.
Identification Number (required)

Enter only the last 4 digits of your Social Security N

Date of Birth: (required)

mm/dd/yyyy

3.
Challenge Questions

Select the option that best answers the following validation qu

Question #1
Who was your childhood hero?

Answer #1 (required)

Continue

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